
ASD-STAN General Terms and Conditions for the Sale of Standards

Version 2024

By placing an order with ASD-STAN, the Customer acknowledges and accepts the following General Terms and Conditions:

1. General

- 1.1. ASD-STAN is a non-profit association (AISBL) registered under Belgian law, applicable for any matter not addressed in these General Terms and Conditions.
- 1.2. These General Terms and Conditions do not supersede Belgian law.

2. Liability

- 2.1. While ASD-STAN takes reasonable care in standard preparation, neither ASD-STAN nor its officers, collaborators, and employees bear responsibility for any act or omission, whether negligent or not, related to the standards' preparation.
- 2.2. Users accept liability, and any ASD-STAN liability is excluded to the maximum extent permitted by law.
- 2.3. ASD-STAN standards may change; users and manufacturers must possess the latest standards issue before adoption or production.
- 2.4. ASD-STAN does not guarantee the suitability of standards for technical purposes.

3. Restrictions on Use

The customer must not:

- 3.1. Make copies of ASD-STAN standards.
- 3.2. Modify proprietary markings on electronic files or documentation.
- 3.3. License, sell, or convey ASD-STAN standards without written consent.
- 3.4. Allow timesharing or networking without written consent.
- 3.5. Make modifications or derivative works from ASD-STAN standards electronic files.

4. Orders

- 4.1. Place orders on the web-based ASD-STAN electronic store (E-shop) at <http://www.asd-stan.org/>.
- 4.2. Accept orders by E-mail or telephone with complete details in case of problems with website orders. *The following details are needed to process the orders by email or phone: company's name, the customer's name and E-mail address, the billing and shipping address, the VAT number, the standard's reference number and quantity.*
- 4.3. Hard-copy requests may incur an additional 20% handling fee plus shipping costs.

5. Prices

5.1. Prices are in the ASD-STAN web-shop; for the documents distributed by ASD-STAN, original publishers set document prices.

5.2. Prices exclude tax; 21% VAT in Belgium may apply without a provided VAT number.

5.3. Prices may change without notice.

5.4. For multi-user license or full content subscription pricing, email sales@asd-stan.org.

6. Terms of Payment

6.1. Payments in Euros via credit card (VISA/Eurocard/MasterCard), PayPal or bank transfer *(the customer should ensure that all fees and transaction charges are taken care of by the customer and that ASD-STAN will receive the full amount due. A reference to the invoice number shall be recalled when settling the invoice).*

ASD-STAN bank details are:

ING Business Branch Institutionals, Rue Marnix 24, 1000 Brussels, Belgium

Account number: 310-1349250-66

IBAN: BE 07 3101 3492 5066

Swift code: BBRUBEBB

6.2. No payment by cheque accepted.

6.3. Bank transfers due within 30 days; pay for all ordered standards.

6.4. Customers paying by credit card receive a transaction confirmation; request a receipt by email at sales@asd-stan.org.

6.6. Late payment reminder incurs a 10,00 Euros fee.

7. Delivery

7.1. Standards delivered as "pdf" files or via ftp link for collections/subscriptions.

7.2. Download immediately for credit card payments.

7.3. Bank transfer orders sent by E-mail within 1 working day after payment receipt.

7.4. Contact sales@asd-stan.org for download issues.

7.5. FTP credentials provided for standard collections/subscriptions.

8. Other Obligations

8.1. For document sales, customers accept the owner company's Terms & Conditions.

8.2. DIN EN buyers accept additional [Terms & Conditions](#).

8.3. ASD-STAN standards buyers hereby grant their consent for the utilization of personal data in accordance with GDPR regulations governing the processing and free movement of such information. Customers explicitly authorize ASD-STAN to employ their personal details for the purpose of completing the purchase and retaining their data for accounting requirements. Further details can be found [HERE](#).